



Australian Government

Department of Education

Department of Human Services

TRANSFORMING THE COLLECTION OF STUDENT INFORMATION (TCSI)

WEBINAR – TCSI ANALYTICS SHOWCASE

20 MAY 2020, 2:30 – 3:30PM

Webinar Agenda

- ▶ TCSI Update
- ▶ TCSI Analytics showcase
- ▶ PRODA progress
- ▶ Getting in touch with us

TCSI Update

In production*	In staging	Coming soon	In development
<ul style="list-style-type: none">• Courses of study• Courses• Campuses• Course on campus• Students• Course admissions• Unit enrolments• Exit awards• Aggregate awards	<p>Notifications:</p> <ul style="list-style-type: none">• Scheduled validations• CHESSN• Student entitlement• TFN verification <p>Endpoint functional for:</p> <ul style="list-style-type: none">• Staff collection• Apps and Offers	<ul style="list-style-type: none">• OS-HELP• SA-HELP• HECS-HELP• FEE-HELP• VSL• TCSI Analytics	<p>Student entitlement management engine (StEME)</p>

* GETs only until StEME is in production



TCSI Analytics Showcase



PRODA Progress

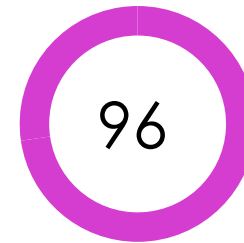
PRODA Progress

At a glance

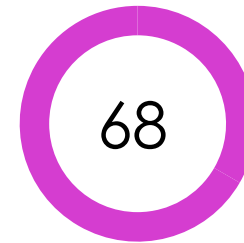
Only 1 in 2 providers have linked their organisation to the TCSI Service



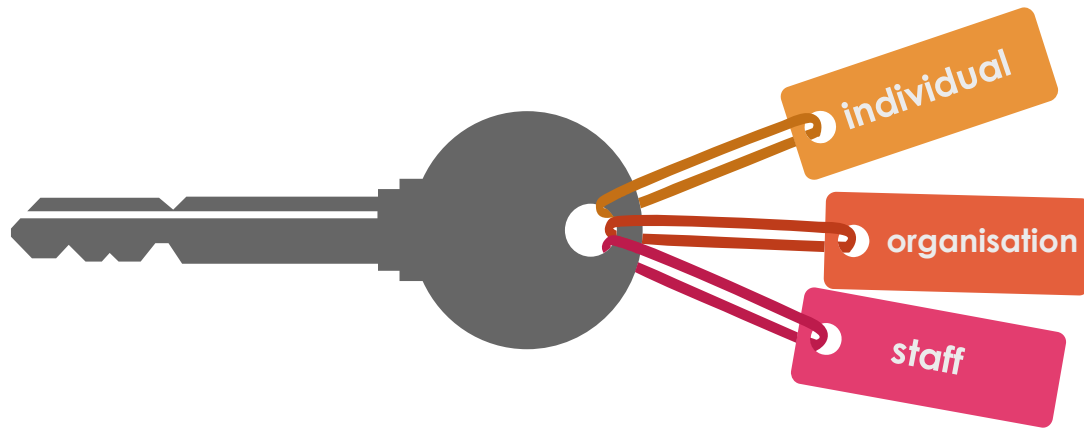
49%



providers are in the process of completing their PRODA set-up



providers have not started representing 1 in 5



Don't wait to connect to the TCSI Service now!



It's not too late

All providers need to complete their PRODA registration for all TCSI Services including **TCSI Data entry and APIs** .



We need you to drive this!



Registering your organisation just got easier!

To register your organisation, the **Associate** or now the **Authorised Contact** identified on the Australian Business Register (ABR) can do this



Bring your staff on-board

You need to consider which staff members from your organisation need to register for PRODA.



PRODA Roles

Make sure your staff have been assigned the appropriate type of roles in PRODA. This will help you better manage staff access to TCSI Services.

Working through the steps in the PRODA guides is the best way to get your roles sorted.

Service provider details

Code	CTCSI
Name	Tertiary Collection of Student Information
Description	Tertiary Collection of Student Information (TCSI)
Status	Active

Delegable Attributes

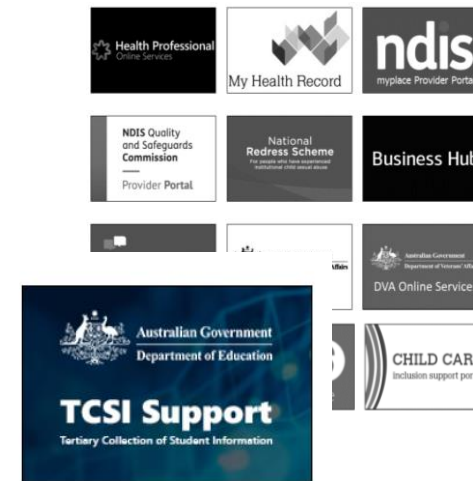
Name	Description
TCSI Analytics - Signoff	Ability to sign-off a verified data set in the TCSI Analytics portal
TCSI Data Entry Portal	Access to the TCSI Data entry portal
TCSI myHELPbalance Portal	Access to the TCSI myHELPbalance portal
TCSI Analytics - Read	Read only access to the TCSI analytics portal
TCSI Analytics - Verify	Ability to verify the data set in the TCSI analytics portal

How do I know if we have completed our PRODA registration for TCSI?

The simplest way to check if you have completed your PRODA set-up is by:

1. Logging into PRODA
2. Clicking on the “TCSI Support” tile
3. Then clicking on the TCSI Service that you want to access

- ✓ You will only be able to access the relevant service if your:
- ✓ Your organisation is registered;
- ✓ You have been added to your PRODA organisation; and
- ✓ You have been assigned the relevant role.



TCSI Services

TCSI Data entry Upload data using files and web forms Go to TCSI Data entry	TCSI Analytics Access your data and sign off Go to TCSI Analytics	myHELPbalance Search for students and view their HELP balance Go to myHELPbalance
--	--	--

Your PRODA Library



Website / HEIMSHelp / TCSI Resources

Gateway to a comprehensive range of information that provides a linkage to the dedicated TCSI resource page



Guides

Under the transition tab on the TCSI resource page the following guides are available:

- Phase 1 – Get Ready
- Phase 2 – Register
- Phase 3 - Complete



FAQs

To assist with your questions, specific PRODA FAQs are available on the TCSI resources page on HEIMShelp

Webinars

A number of webinar have covered PRODA, the most recent, 4 March 2020, provided a session on PRODA roles. The 14 November 2019 webinar also covered PRODA Phase 3 and listed some useful tips and hints

Services Australia / PRODA

Services Australia website provides general information about registering and services you can access

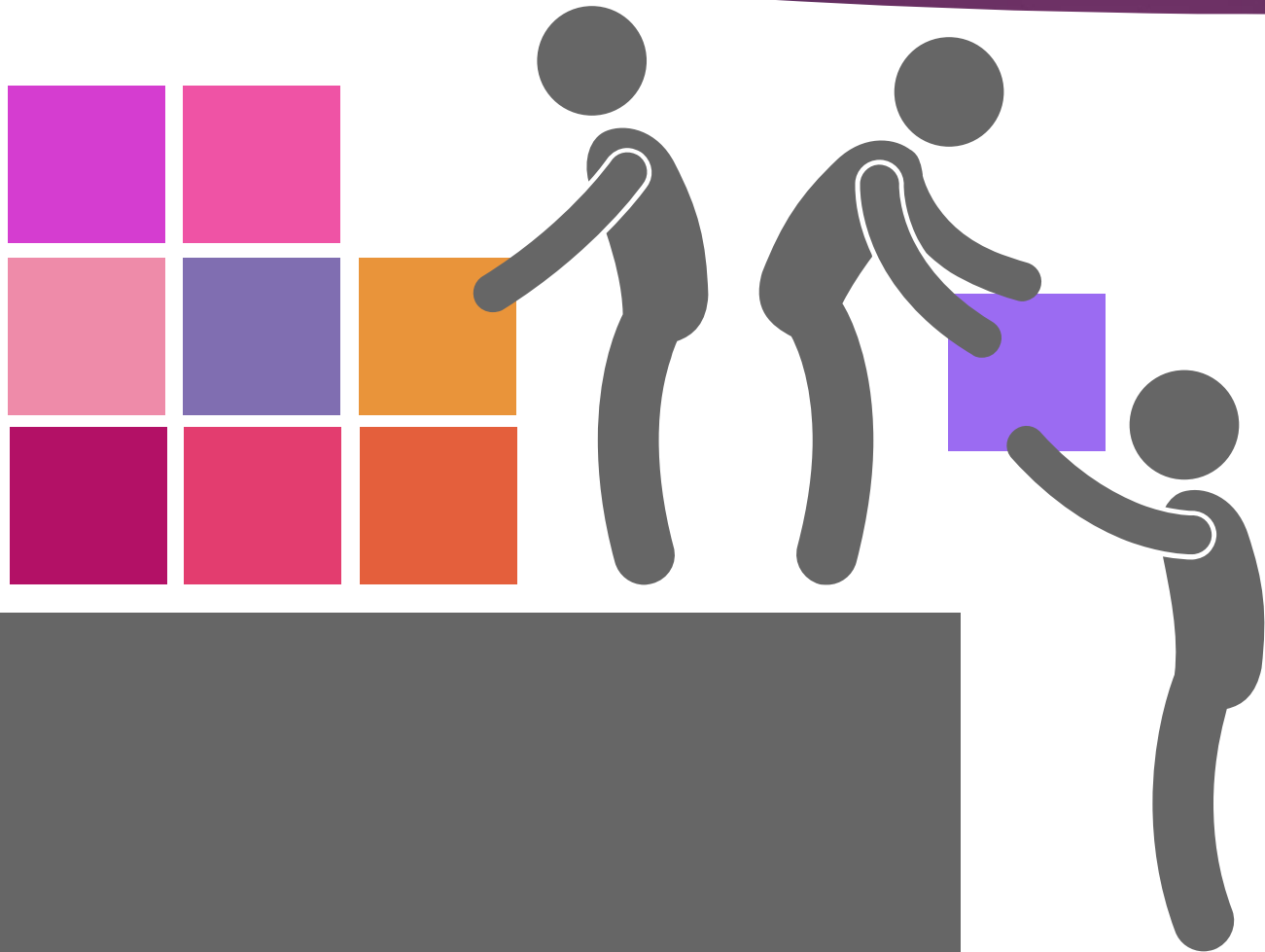
Helpdesk Support

Registration of your PRODA Individual or Organisation account, you can contact PRODA Support at proda@humanservices.gov.au or 1800 700 199 (option 1).

If you have any TCSI specific questions, please email TCSIsupport@dese.gov.au.



New webpages



Let's take a Sneak Peek



Australian Government

TCSI TERTIARY COLLECTION OF STUDENT INFORMATION

TCSI Access 

[Home](#)

[About](#)

[Reporting](#)

[News](#)

[Help & support](#)

TCSI Support gives you quick access to all the information you need to report students, staff, and applications.

[Higher education student](#)



[Higher education staff](#)



[University apps and offers](#)



[VET Student Loans](#)



Contact us at TCSI Support



TCSIsupport@dese.gov.au

